



NC Research.
Library Support.
Talking Books.



NC Cardinal

12th Annual Report: FY 2023-2024

NC Cardinal is a program of the State Library of North Carolina, supported by grant funds from the Institute of Museum and Library Services under the provisions of the Federal Library Services and Technology Act.



Agenda:

Annual Report Outline

- Annual Statistics
- Resource Sharing
- Student Access Project
- Project Activities
- Committee Work
- Library Migrations
- Staff Survey
- Support Activity
- Projects for the Year Ahead

The Cardinal Team



Courtney Brown
Systems Librarian

Benjamin Murphy
Program Manager



Will Szwagiel
Project Manager



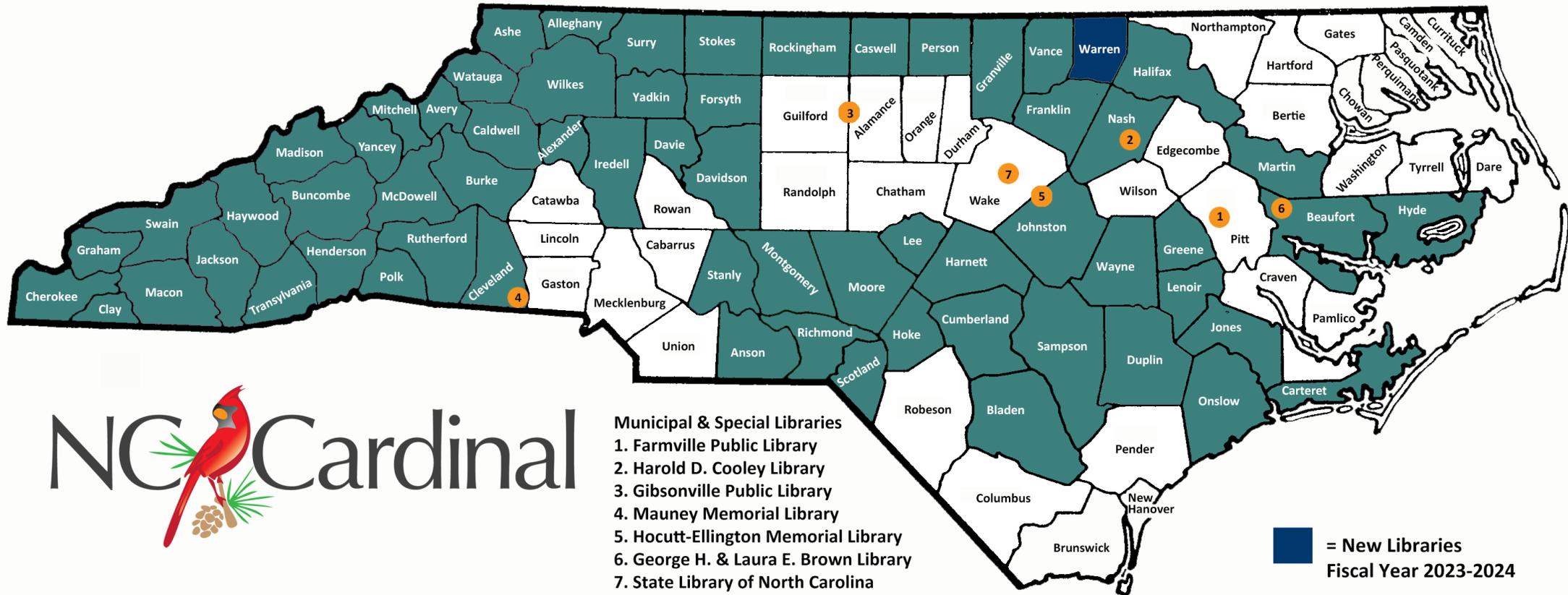
Llewellyn Marshall
Application
Administrator /
Developer



Samantha O'Connor
Training Specialist



NC Cardinal in 2023-2024



63 counties, 6 municipalities, 7 Special Libraries
223 branches

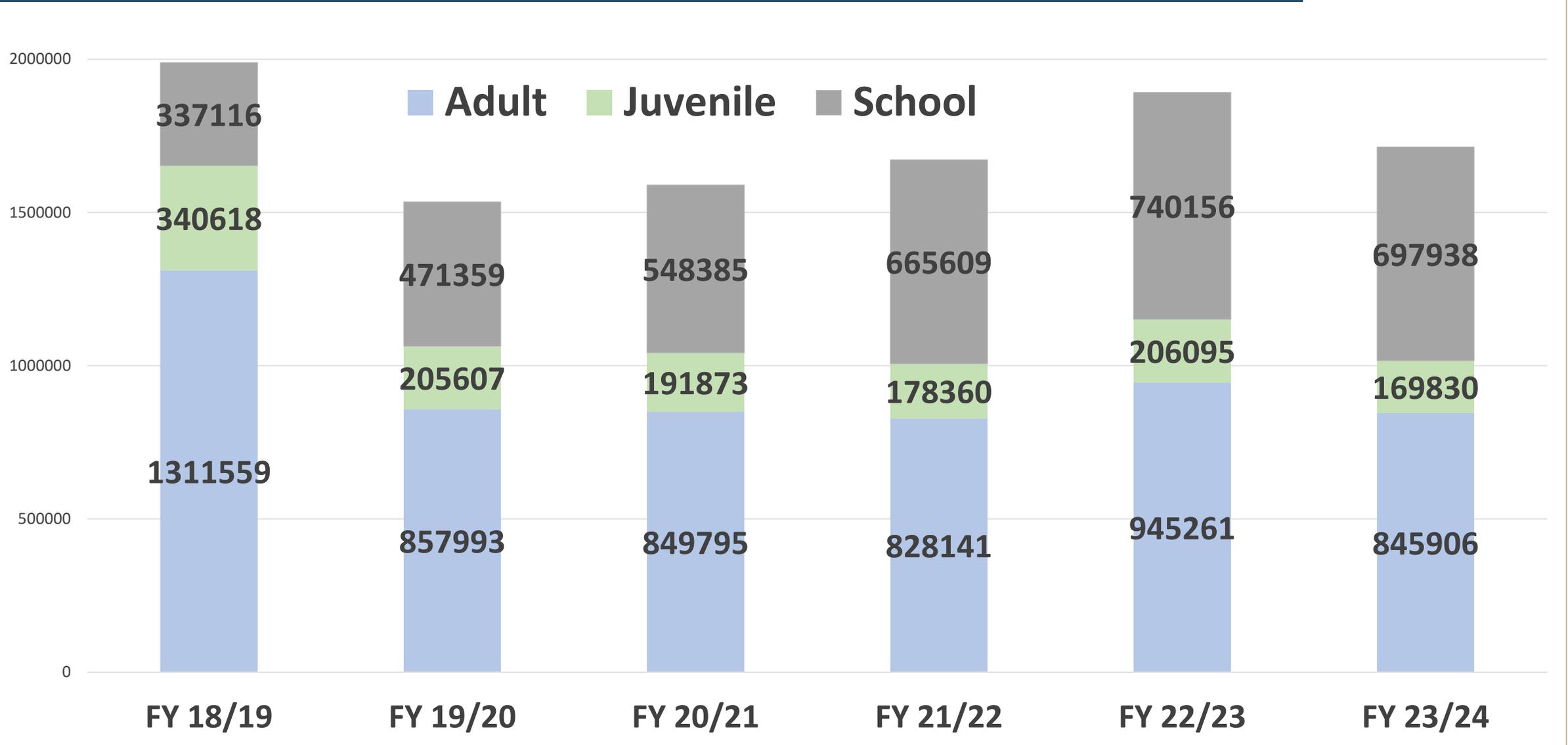


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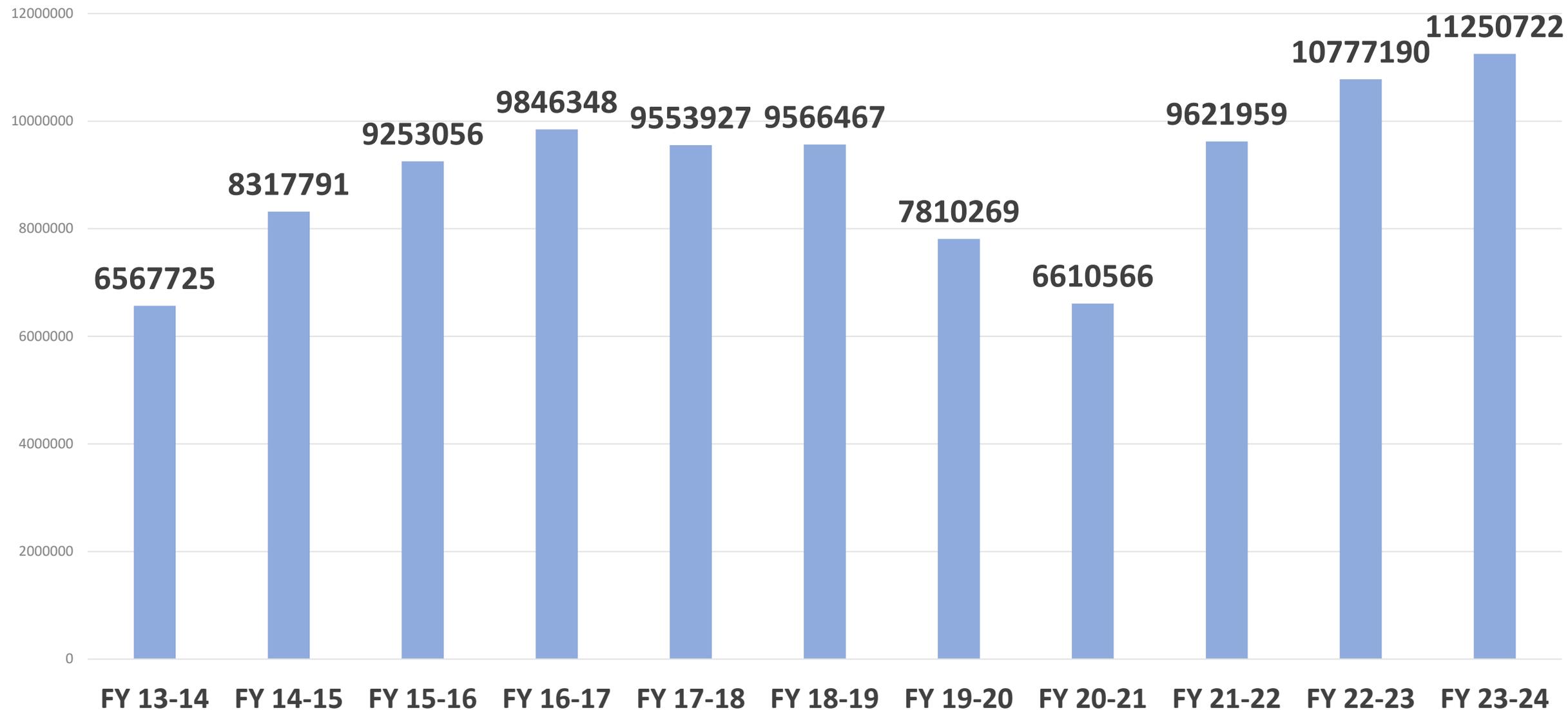
Annual Statistics



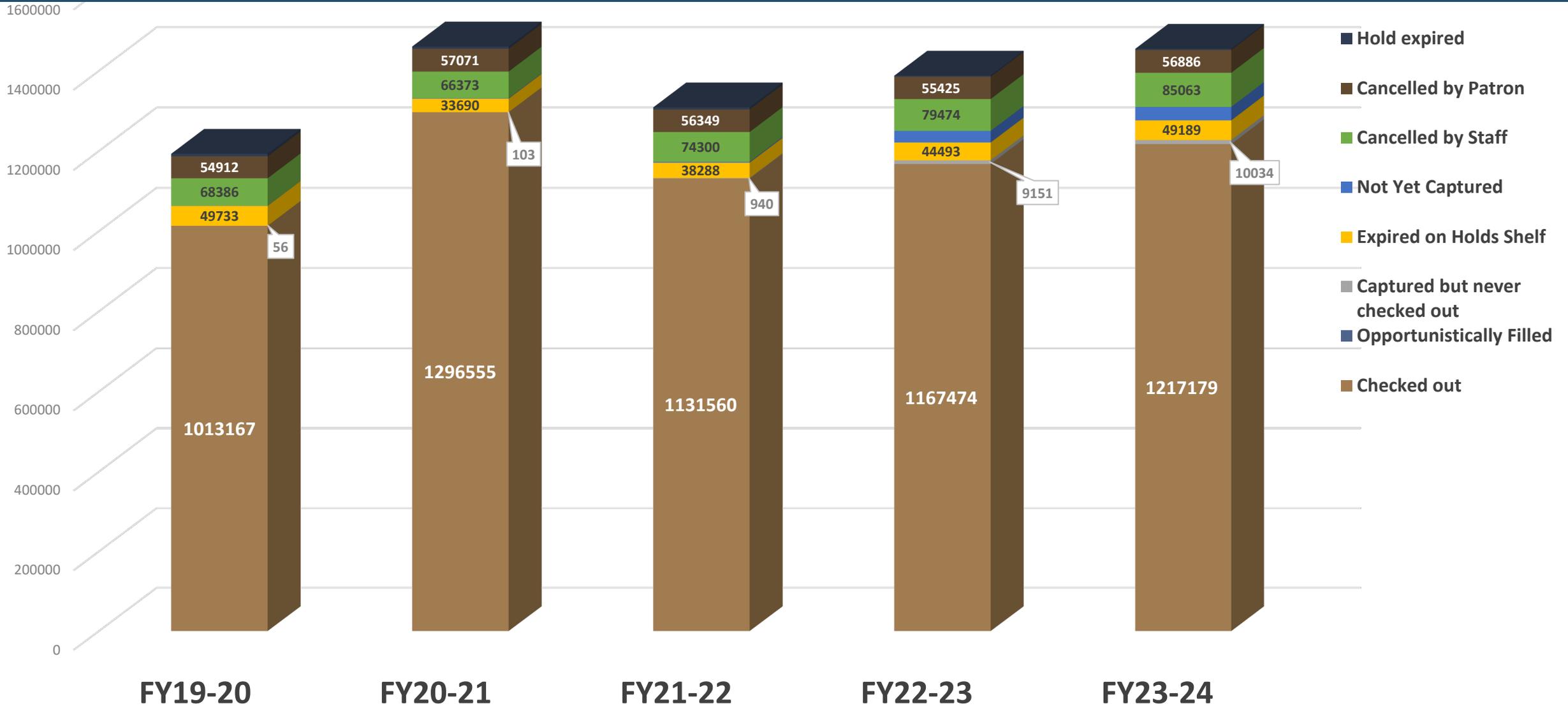
Active User Accounts: Last Six Years



Total Circulations

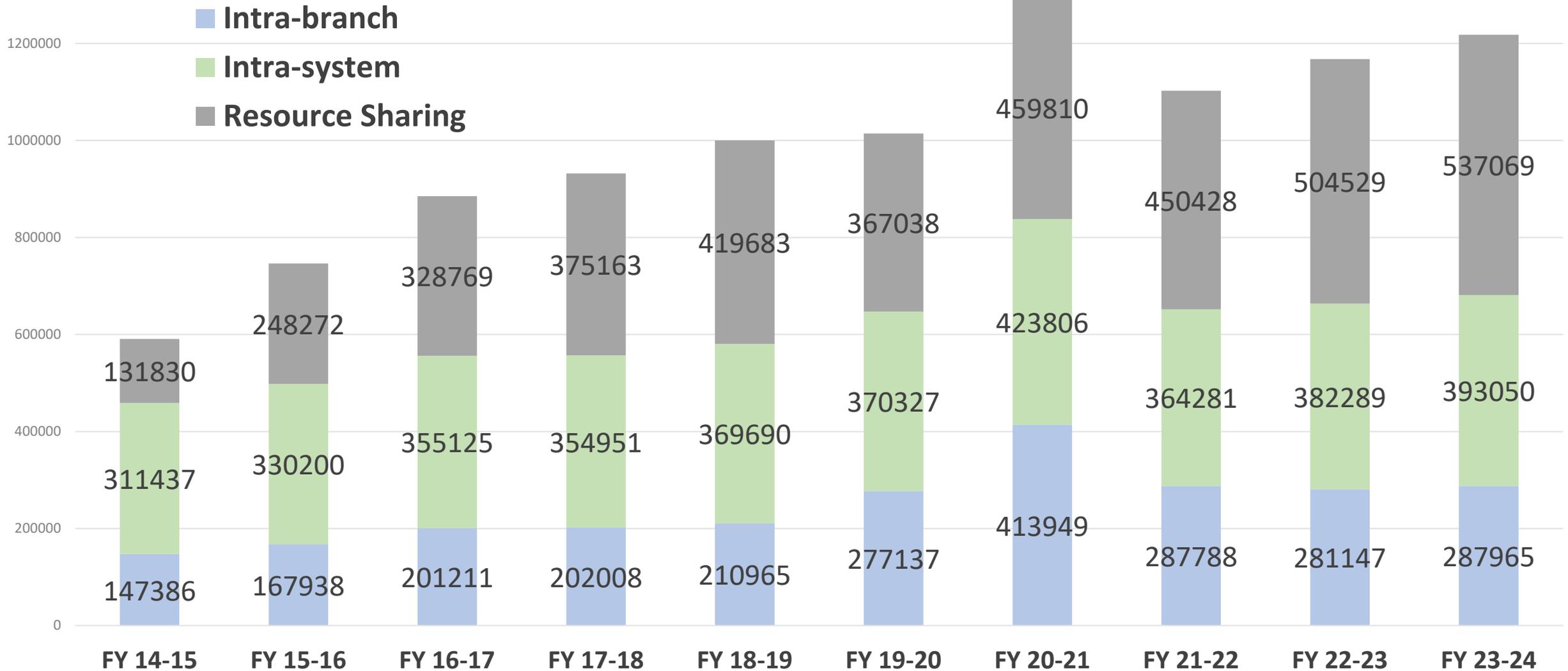


Outcome of Hold Requests



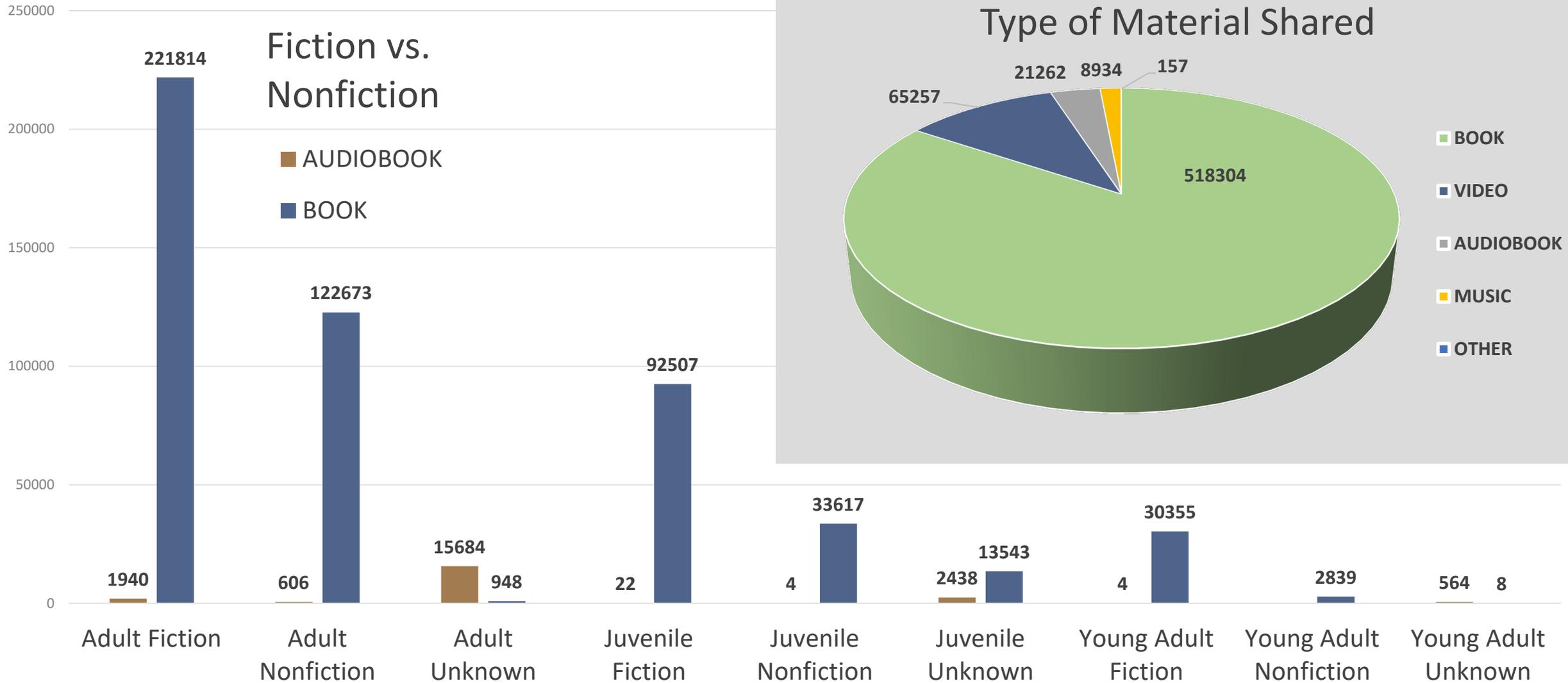
Source of Fulfilled Holds

1,218,084 Holds Filled in FY 23-24

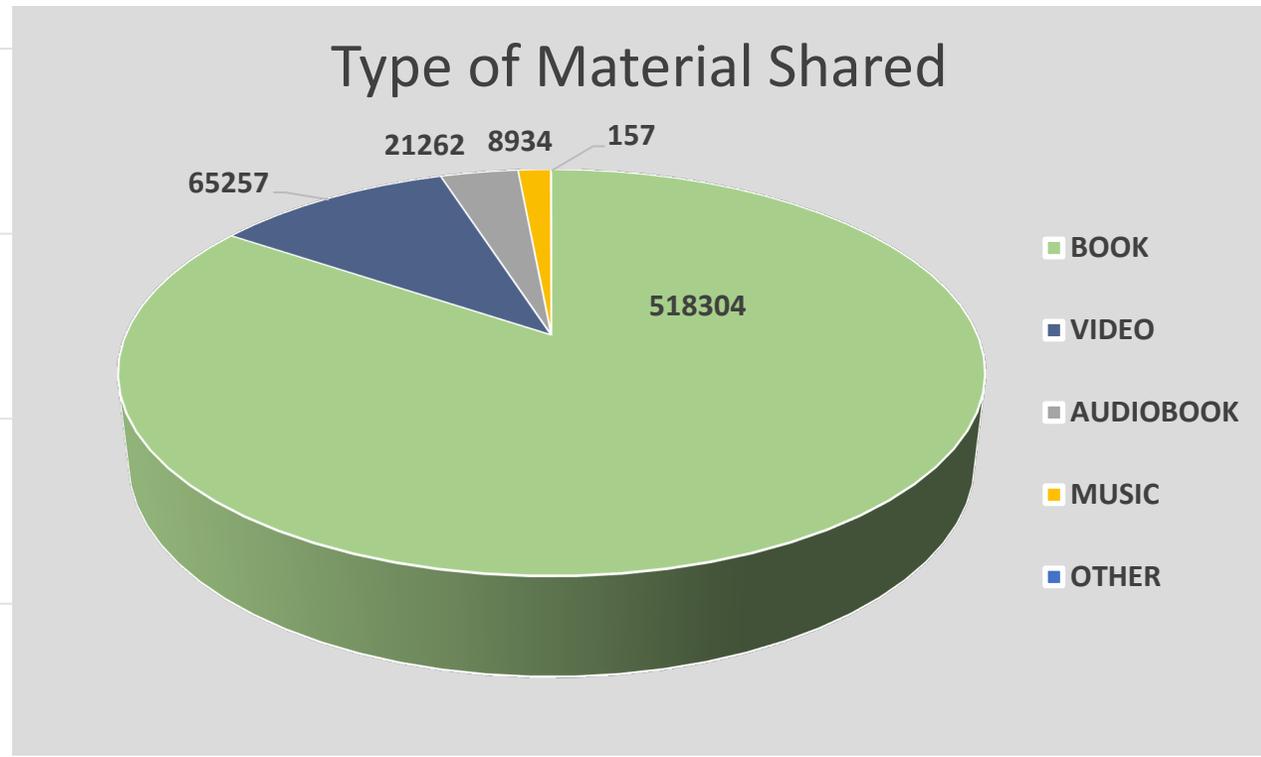


Resource Sharing Content

Fiction vs. Nonfiction

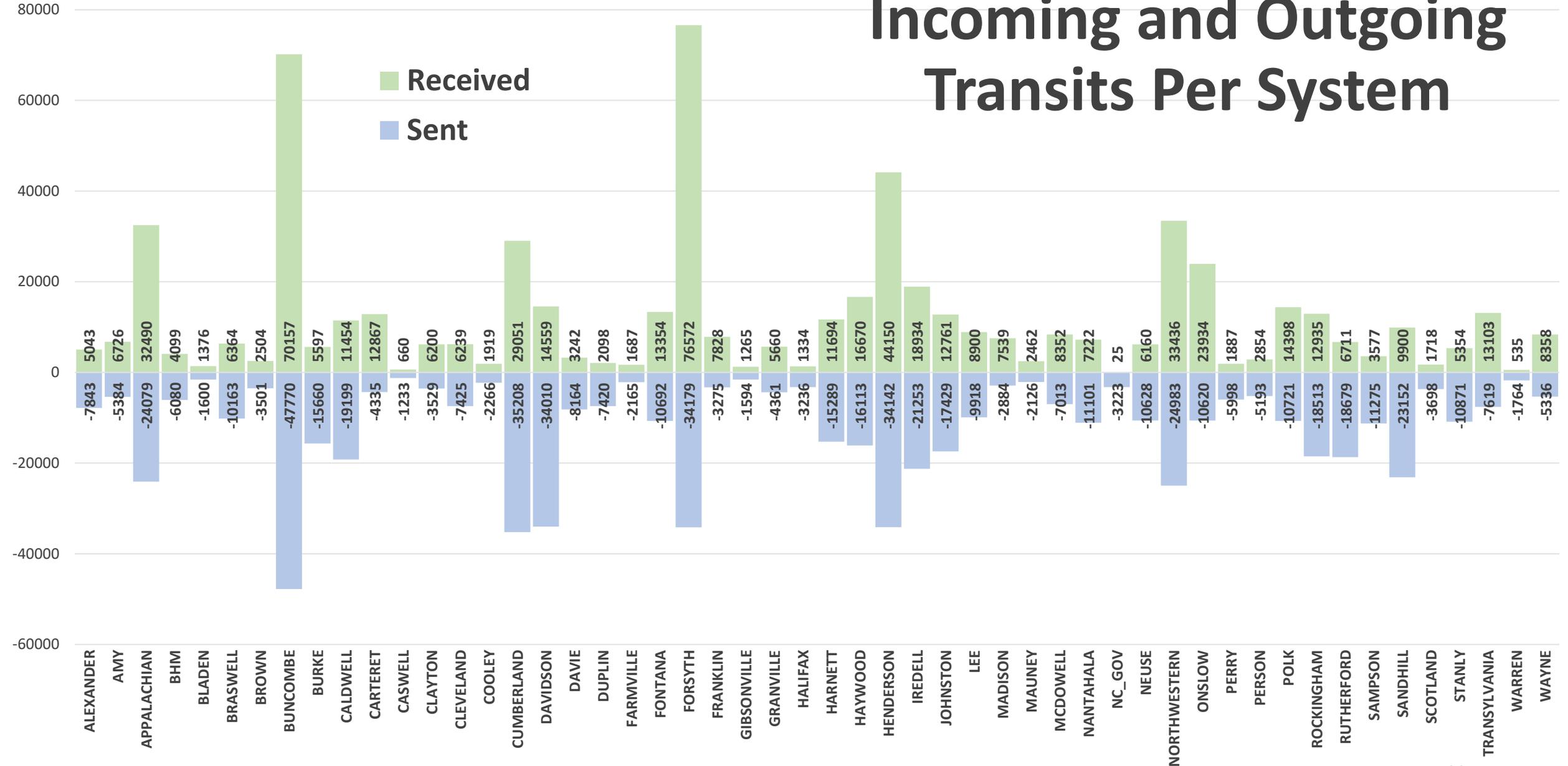


Type of Material Shared



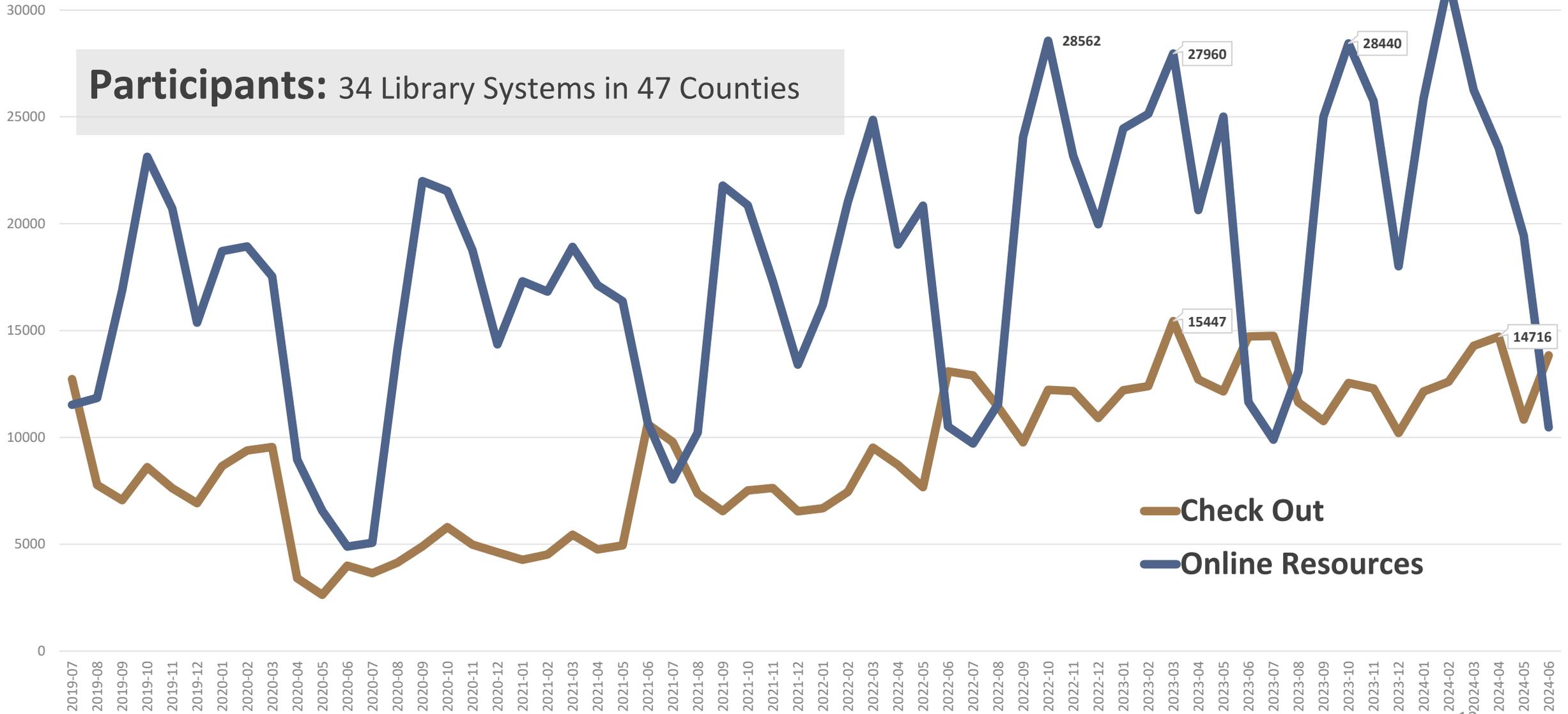


Incoming and Outgoing Transits Per System

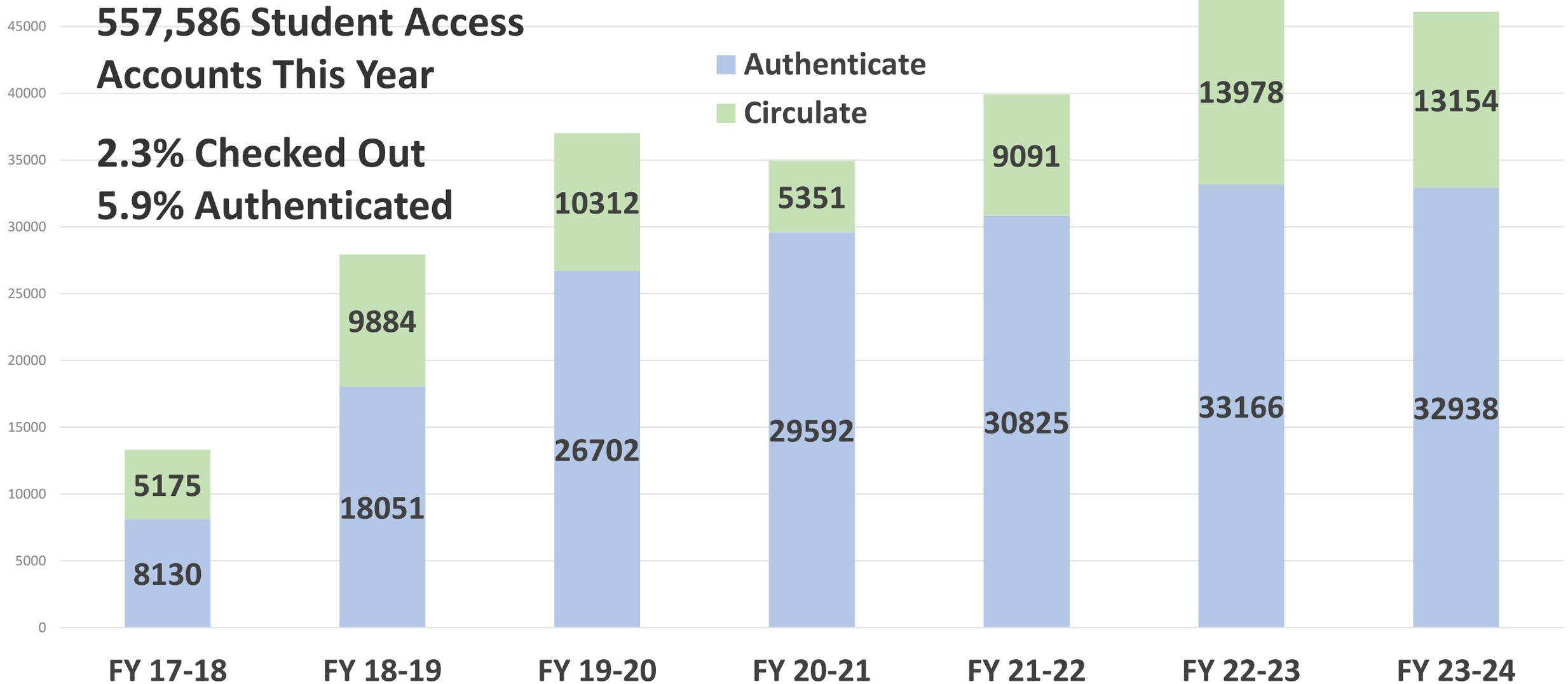


Student Access Activity

Participants: 34 Library Systems in 47 Counties



Student Access Distinct Users

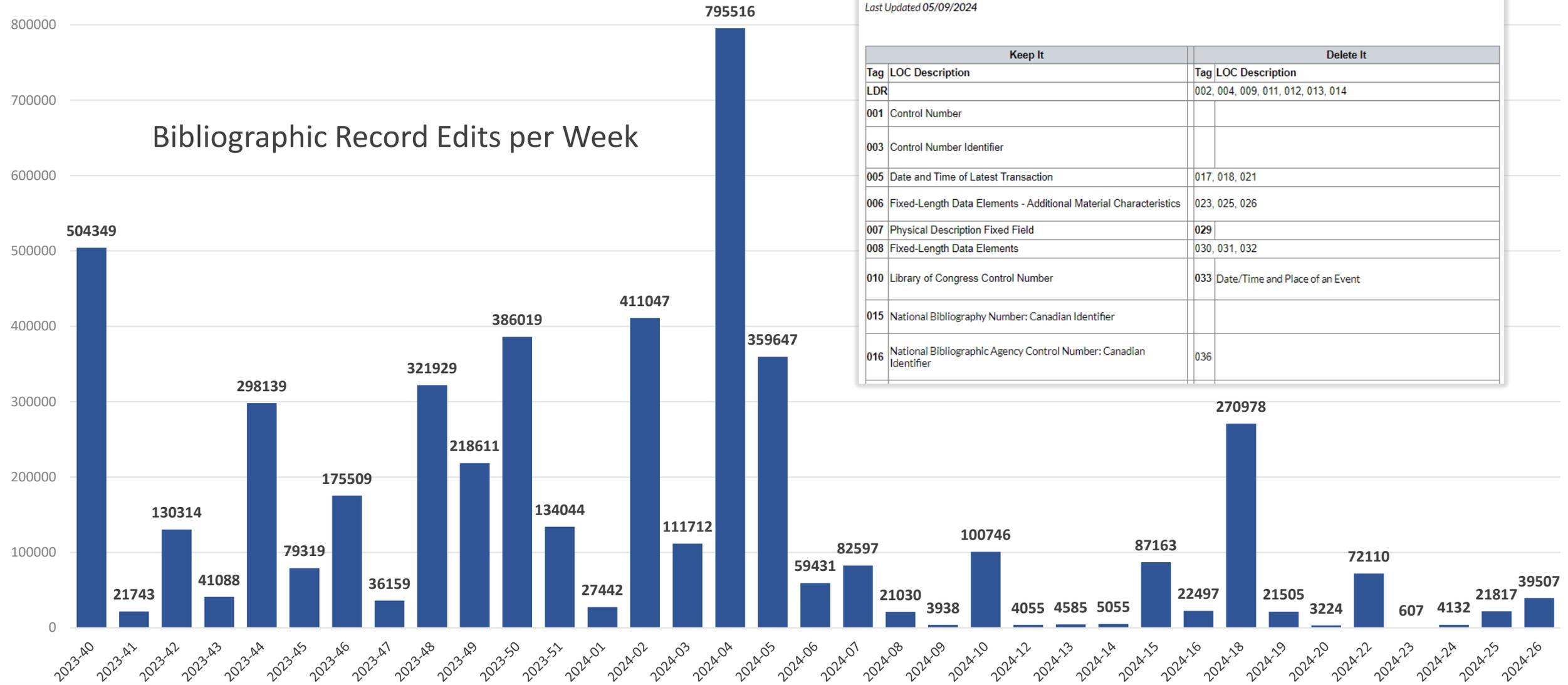




Projects & Activities

Bulk Bib Record Cleanup

Bibliographic Record Edits per Week

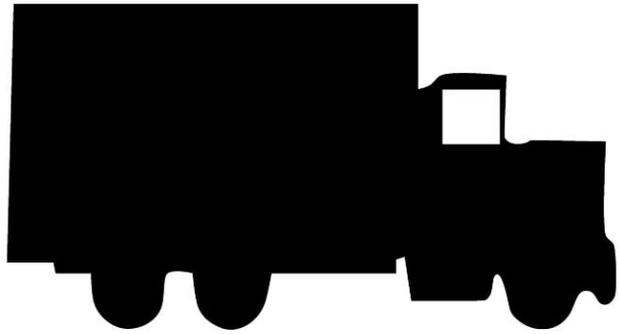


9.19. MARC Tags: Keep It or Delete It?

Last Updated 05/09/2024

| Keep It | | Delete It | |
|---------|---|-----------------------------------|---------------------------------|
| Tag | LOC Description | Tag | LOC Description |
| LDR | | 002, 004, 009, 011, 012, 013, 014 | |
| 001 | Control Number | | |
| 003 | Control Number Identifier | | |
| 005 | Date and Time of Latest Transaction | 017, 018, 021 | |
| 006 | Fixed-Length Data Elements - Additional Material Characteristics | 023, 025, 026 | |
| 007 | Physical Description Fixed Field | 029 | |
| 008 | Fixed-Length Data Elements | 030, 031, 032 | |
| 010 | Library of Congress Control Number | 033 | Date/Time and Place of an Event |
| 015 | National Bibliography Number: Canadian Identifier | | |
| 016 | National Bibliographic Agency Control Number: Canadian Identifier | 036 | |

Holds Targeter Project

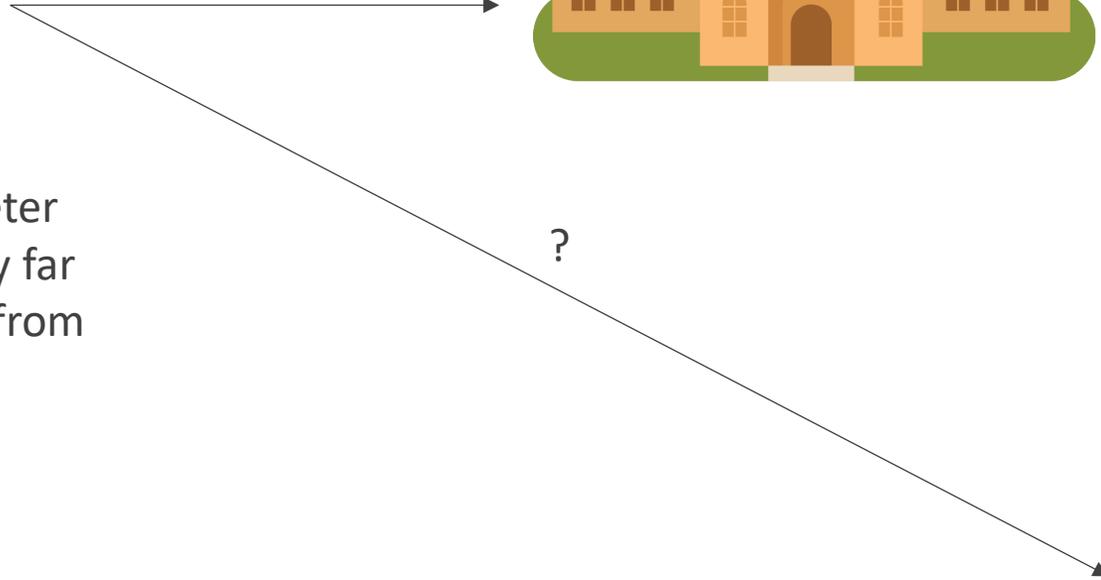


?

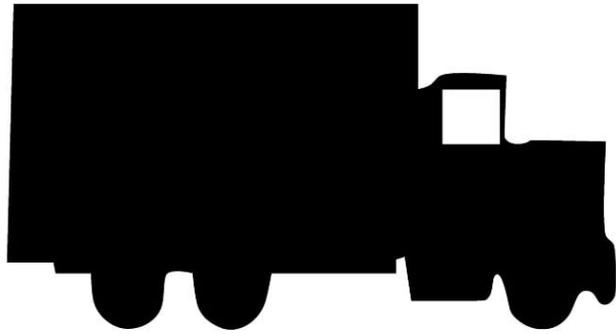


Before **2024**, The hold targeter did not know how physically far apart pickup libraries were from one another.

?



Holds Targeter Project



15mi

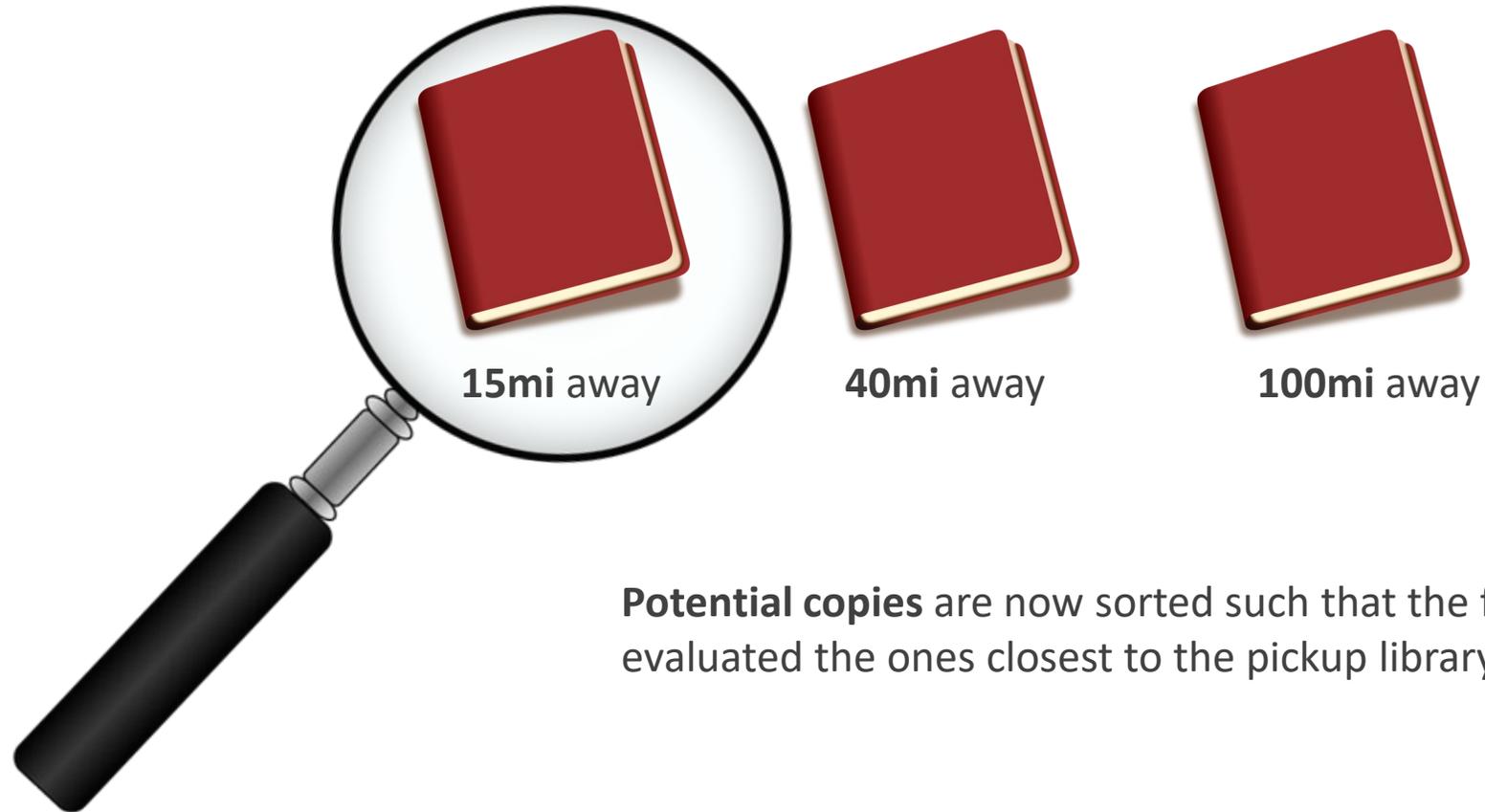


40mi



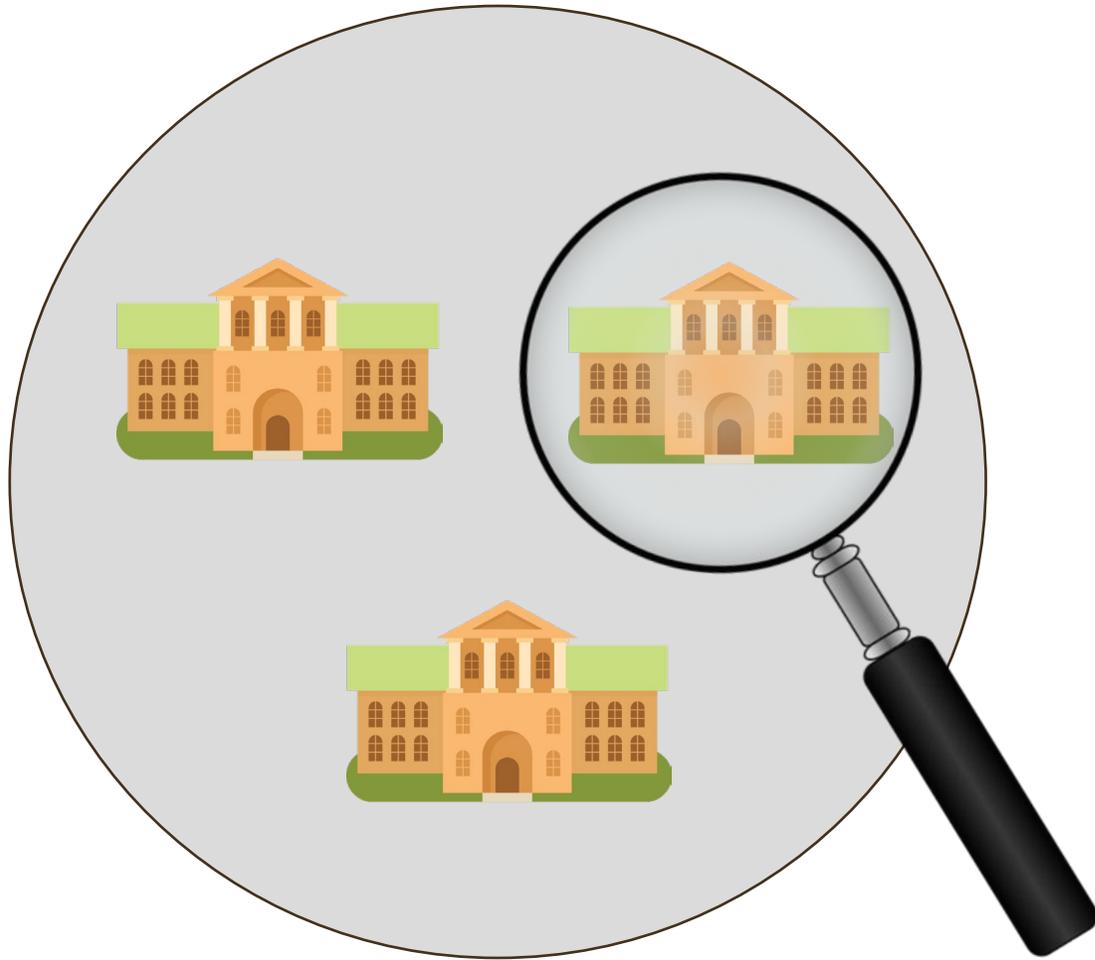
We've used a third-party **geolocation service** to calculate the distance between every library system.

Holds Targeter Project

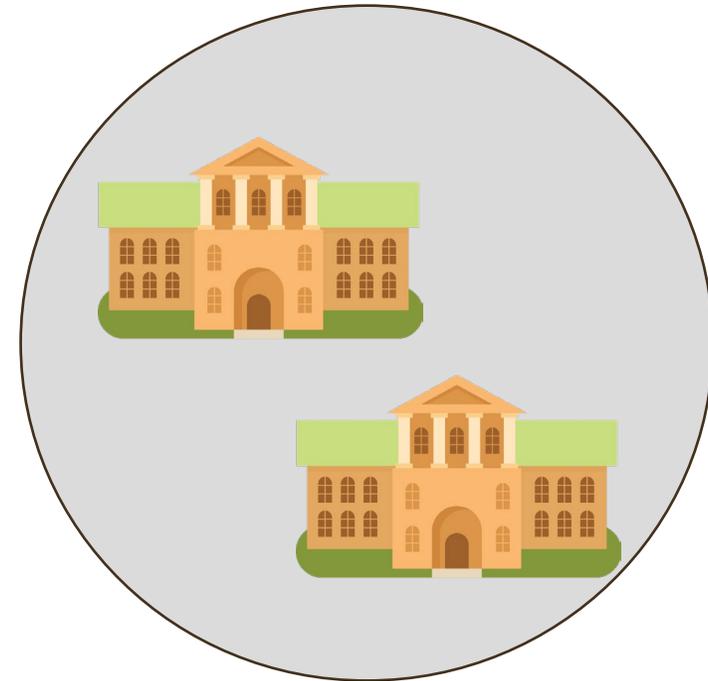


Holds Targeter Project

Regular Libraries



Remote Libraries



Holds Targeter Project



- Code released during 2023 Fall upgrade and fully enabled across the consortium by December.
- We enabled it one system at a time to ensure that any issues were caught early.
- Rollout happened without any issues

Holds Targeter Project

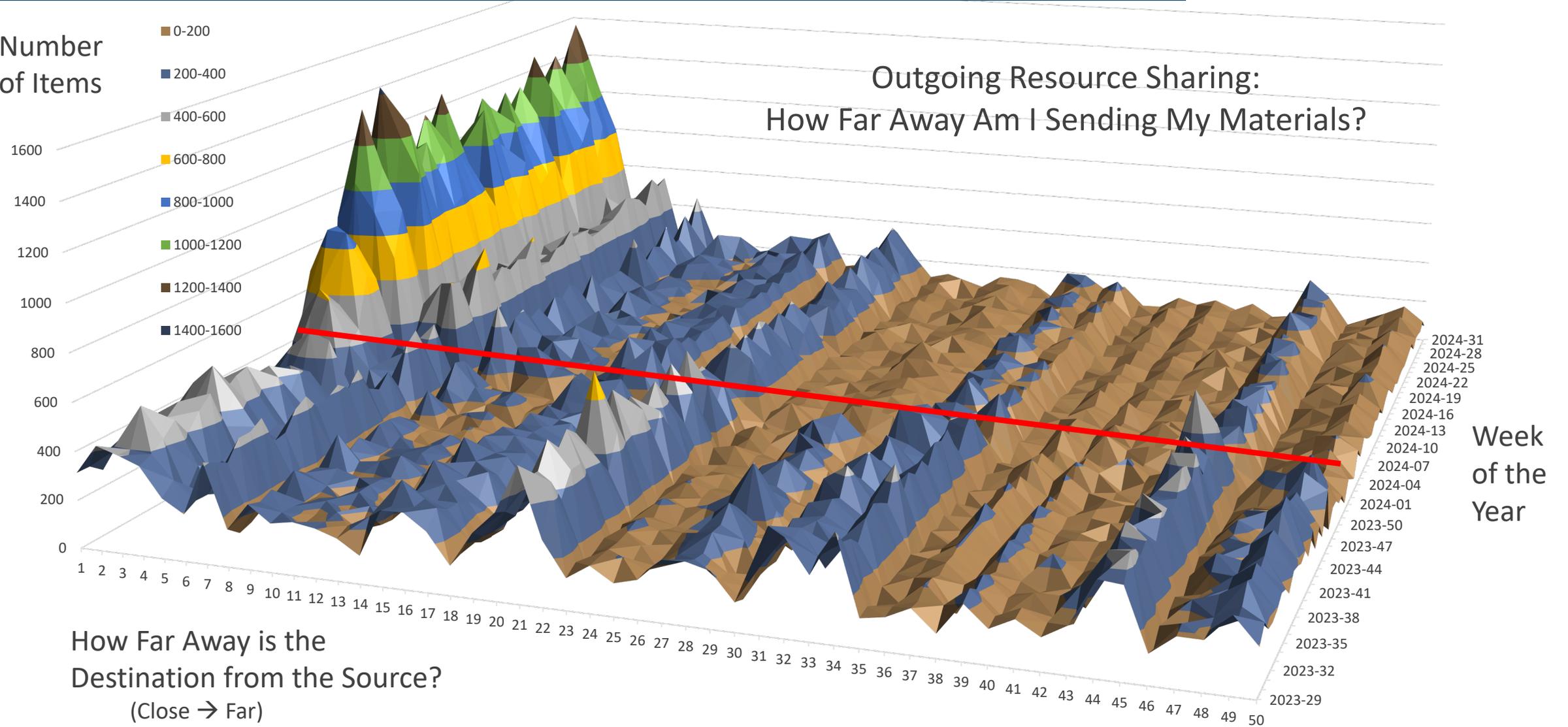
Number of Items

- 0-200
- 200-400
- 400-600
- 600-800
- 800-1000
- 1000-1200
- 1200-1400
- 1400-1600

Outgoing Resource Sharing:
How Far Away Am I Sending My Materials?

How Far Away is the Destination from the Source?
(Close → Far)

Week of the Year



Password Project Update

The screenshot shows a 'Record Editor: Password Policy' window with the following fields and values:

| Field | Value |
|-------------------------|---------------------------|
| ID | 1 |
| Name | Default Password Policy |
| org_unit | CONS |
| Permission Group | Users |
| Password Hint | At least four characters. |
| Regular Expression | ^.{4,}\$ |
| Maximum Password Age | 180 days |
| Reminder Age | Reminder Age... |
| Require Password Change | <input type="checkbox"/> |

At the bottom of the form are 'Cancel' and 'Save' buttons.

Password Policies

- Define password strength
- Define password age
- Define hint message
- Define whether new password is required to log in
- Assigned to permission group
- Belong to an org unit (inherits from parent)

Password Project Update

admin @ BR1-lewlaptop ☰

- Change Operator
- Change Password
- Logout
- About

Any staff member can update their own password now without needing to go through the OPAC.

Change Password

Change your password for future login sessions.
Hint: At least four characters.

New Password

Confirm New Password

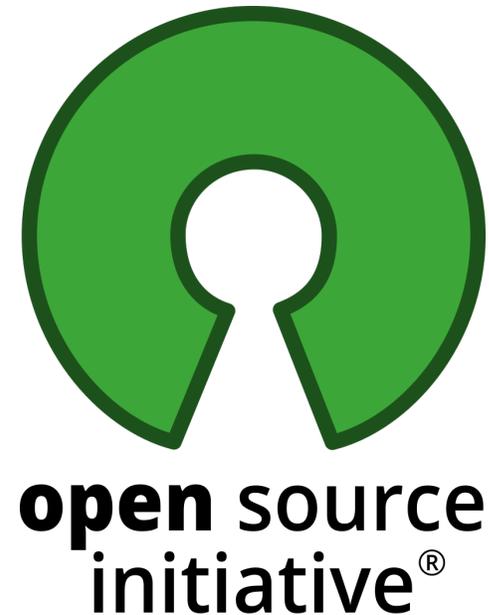
Show Password

Change Password

Staff will be redirected to this page if their passwords are expired.

Community Bugfixes

- **LP2067640** fix mistake in retrieve coordinates test, added tests for the remaining 3 functions in geo application module
- **LP2055089** Add missing shipment notification permissions
- **LP2043508** fix misconfigured delete dialogs and add dialogs where they were missing.
- **LP2051140** Adding missing bib bucket IDL permissions
- **LP1912840** added type aware comparator for eg grid. String columns are sorted while lower case.



Resource Sharing

- Performed a pilot test with UPS
- New tutorials added to Resource Sharing Knowledge Book
- With the assistance of the User Experience Committee, a draft document of guidelines and procedures for handling damaged materials, fines and fees, and other frequently asked questions was drawn up
- In the coming year we will be looking into the possibility of using a courier service (as Georgia Pines does) for resource sharing instead of FedEx



UPS
CampusShip®



E-Resource Management

- In December of 2023, we performed a clean up of electronic resource records in the catalog
 - 226,005 e-resources were weeded
 - 140,221 e-resources were reloaded
- We also offered libraries the opportunity to opt out of having e-resource records appear in their catalog searches



Site Survey

- **Top Three Computer Management Software**
 1. EnvisionWare (16%)
 2. PC Reservation (15%)
 3. Deep Freeze (11%)
- **Top Three Recommended Barcode Scanner Brands**
 1. Honeywell (52%)
 2. Datalogic (8%)
 3. Symbol Technologies (6%)
- **Top Three RFID Vendors**
 1. Bibliotheca (41%)
 2. TechLogic (33%)
 3. Library Supply Solutions (11%)
- **Top Three Credit Card Payment Mechanisms**
 1. Square (25%)
 2. AuthorizeNet (17%)
 3. Other (13%)
- **Top Three Library Card Vendors**
 1. PermaCard (35%)
 2. Demco/Rainbow Printing (tied at 10% each)
 3. Lucas/SSI Cards (tied at 8% each)
- **Top Three Item Barcode Stickers Vendors**
 1. Demco (24%)
 2. PermaCard (15%)
 3. Baker&Taylor/TLF (tied at 9% each)
- **Top Three Recommended Printers for Printing Circulation/Transit Receipts**
 1. Epson (61%)
 2. Star (26%)
 3. Citizen (9%)
- **Top Three Recommended Printers for Printing Spine Labels**
 1. Dymo LabelWriter (54%)
 2. HP Laser Jet (19%)
 3. Zebra (6%)

Cataloging Committee Members

- Jessica Efron – NC Govt
- Jennifer Jackson - Henderson
- Cory Ledford - Caldwell
- Kathryn Nesbit – Forsyth
- Tamara Baltazar – Wayne
- Mary Wilson – Carteret

Book Deduplication Project

| Lead Bib | Sub Bib | Lead Bib Link | Sub Bib Link | Lead Icon | Sub Icon | Lead Bib library w | Sub Bib library wi | Title |
|----------|----------|---|---|-----------|----------|-----------------------|-----------------------|--------------------------------|
| 3248 | 9093165 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | book | book | BROWN_MAIN,DUNN,MA | SMITHFIELD | On the outside looking in !! C |
| 3264 | 9089127 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | lpbook | lpbook | AVERY,CLEVELAND_MAIN | FOUR_OAKS,KENLY | 30,000 on the hoof |
| 3265 | 13446485 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | book | book | BRASWELL_MAIN,CLEVEL | MOSS | Sanctuary !! Sanctuary / |
| 3273 | 11508648 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | book | book | EDEN,MAD_MAYO,MOCK | MARSHALL,MARS_HILL | Riders of the purple sage !! R |
| 3273 | 13109036 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | book | book | EDEN,MAD_MAYO,MOCK | PERSON_MAIN | Riders of the purple sage !! R |
| 3273 | 13382116 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | book | book | EDEN,MAD_MAYO,MOCK | GRAHAM,NANTAHALA_B | Riders of the purple sage !! R |
| 3560 | 275616 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | book | book | ASHE,CLEMMONS,FORSY | COOLEEMEE,LEICESTER,L | Gregory, the terrible eater !! |
| 4006 | 5175234 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | book | book | CASHIERS,DUNN,HALIFAX | FOUR_OAKS,KENLY,SMITH | Love story. |
| 4006 | 6003313 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | book | book | CASHIERS,DUNN,HALIFAX | AVERY,GREENE,ROBBINS, | Love story. |
| 4311 | 9079273 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | book | book | BEAUFORT_MAIN,BHM_H | KENLY,SELMA | Raleigh's Eden !! Raleigh's Ed |
| 4742 | 485494 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | | | | | Mississippi |
| 5046 | 11709929 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | | | | | |
| 5046 | 13383529 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | | | | | |
| 5279 | 1705565 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | | | | | Our orier |
| 5290 | 9055803 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | | | | | rous aun |
| 5298 | 5038667 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | | | | | archbish |
| 5298 | 12626264 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | book | book | BCPL_MAIN,BEAUFORT_I | MITCHELL,SPRUCE_PINE | Death comes for the archbish |
| 5298 | 13393066 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | book | book | BCPL_MAIN,BEAUFORT_I | MOSS,MURPHY | Death comes for the archbish |
| 5317 | 10400550 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | book | book | LEXINGTON,PERRY_MAIN | THORNTON | Castles of Europe !! Castles o |
| 5794 | 9078082 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | book | book | AVERY,CLEVELAND_MAIN | BENSON | Chronicle of the 20th century |
| 5959 | 10940063 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | book | book | ALLEGHANY,YADKIN | PERRY_MAIN | Shakespeare and his world !! |
| 6162 | 5087153 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | book | book | BEAUFORT_MAIN,FOUR_ | MT_AIRY | Working with wood !! Workin |
| 6301 | 10423381 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | book | book | BROWN_MAIN,LEATH,MA | THORNTON | The nine days queen : !! The |
| 6302 | 1503352 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | book | book | BHM_HQ,CARTHAGE,ERV | SANFORD | My heart belongs !! My hear |
| 6355 | 994353 | http://nccardinal.org/eg/ | http://nccardinal.org/eg/ | book | book | BCPL_MAIN,PERRY_MAIN | LOUISBURG | The high road !! The high roa |

```

$fingerprints{alternate} = join("\t",
    $marc{item_form}, $marc{date1}, $marc{record_type},
    $marc{bib_lvl}, $marc{title}, $marc{subtitle}. $marc{subitlep}, $marc{author} ? $marc{author} : '',
    $marc{audioformat}, $marc{videoformat}, $marc{pubyear}, $marc{normalizedisbns}
);

```

“Needs Humans” Lists

- “Needs Humans” lists are produced by the automated deduplication process.
- These lists include records that have been matched but *not* merged, because the process is not 100% certain that the records are enough of a match to justify merging them.
- A process was developed to divide the lists up into record buckets for catalogers to review, and the buckets were shared with catalogers along with instructions on how to review the records.

Record Query (0) Pending Records (0) Bucket View (468)

Bucket #6845981: 20240429_Bladen dedup 468 items / Created 4/29/2024 1:43 PM / NC Cardinal (admin_prj) @ PACK

Buckets Batch Edit

| # | <input type="checkbox"/> | Title | Deleted? | Fingerprint | Overall Record Quality | TCN Source |
|----|--------------------------|--|----------|-----------------------------|------------------------|------------|
| 1 | <input type="checkbox"/> | Shattered | Yes | Title:shattered Author:... | 121 | OCLC |
| 2 | <input type="checkbox"/> | The last boyfriend | Yes | Title:lastboyfriend Aut... | 142 | System |
| 3 | <input type="checkbox"/> | Knockout | Yes | Title:knockout Author:... | 123 | Unknown |
| 4 | <input type="checkbox"/> | A Covington Christma... | No | Title:acovingtonchrist... | 174 | ISxN |
| 5 | <input type="checkbox"/> | Chuckie visits the eye... | No | Title:chuckievisitseye... | 155 | ISxN |
| 6 | <input type="checkbox"/> | Riptide | No | Title:riptide Author.co... | 137 | OCoLC |
| 7 | <input type="checkbox"/> | Tarzan goes bananas | No | Title:tarzangoesbana... | 133 | ISxN |
| 8 | <input type="checkbox"/> | Small & container gar... | No | Title:small&container... | 125 | Unknown |
| 9 | <input type="checkbox"/> | Seasons of her life | No | Title:seasonsofherlife ... | 137 | Unknown |
| 10 | <input type="checkbox"/> | Built-in furniture | No | Title:builtinfurniture A... | 149 | Unknown |
| 11 | <input type="checkbox"/> | The Texas ranger | No | Title:texasranger Auth... | 130 | Unknown |
| 12 | <input type="checkbox"/> | Faithless | No | Title:faithless Author:s... | 128 | Unknown |
| 13 | <input type="checkbox"/> | Ella enchanted | No | Title:ellaenchanted A... | 142 | Unknown |
| 14 | <input type="checkbox"/> | Kidnapped | No | Title:kidnapped Autho... | 127 | Unknown |
| 15 | <input type="checkbox"/> | The tale of Peter Rab... | No | Title:taleofpeterrabbit ... | 145 | Unknown |
| 16 | <input type="checkbox"/> | Son of a witch | No | Title:sonofawitch Auth... | 128 | OCLC |
| 17 | <input type="checkbox"/> | Sizzling sixteen | No | Title:sizzlingsixteen A... | 125 | Unknown |
| 18 | <input type="checkbox"/> | Slightly sinful | No | Title:slightlysinful Aut... | 145 | Unknown |
| 19 | <input type="checkbox"/> | Left to die | No | Title:lefttodie Author:j... | 142 | Unknown |
| 20 | <input type="checkbox"/> | Please write back! | No | Title:pleasewriteback ... | 164 | Unknown |
| 21 | <input type="checkbox"/> | Happy ever after | No | Title:happyeverafter A... | 136 | Unknown |
| 22 | <input type="checkbox"/> | Hearts aglow | No | Title:heartstaglow Aut... | 164 | Unknown |

Video Deduplication Project

| 1 | Lead Bib | Sub Bib | Lead Bib Link | Sub Bib Link | Lead Icon | Sub Icon | Lead Bib library w | Sub Bib library w | Title |
|----|----------|----------|---|---|-----------|----------|--------------------|-------------------|--------------------------------|
| 2 | 10734 | 28777 | http://nccardinal.org | http://nccardinal.org | book | book | SPANGLER | SPANGLER | Alice in Wonderland |
| 3 | 3822499 | 13085799 | http://nccardinal.org | http://nccardinal.org | dvd | dvd | FORSYTH_CENTRAL | W_CUMBERLAND | Taken from me !! Taken from |
| 4 | 3850504 | 9236929 | http://nccardinal.org | http://nccardinal.org | dvd | dvd | CARVER,CLEMMONS, | ALEXANDER_MAIN | In the hive |
| 5 | 3858519 | 6201169 | http://nccardinal.org | http://nccardinal.org | dvd | dvd | CARVER | N_DAVIDSON | Mask of the Blue Falcon !! |
| 6 | 9218115 | 3832441 | http://nccardinal.org | http://nccardinal.org | dvd | dvd | AURORA,HUDSON | ASHE,COOLEEMEE, | 4 movie marathon. !! 4 mo |
| 7 | 980002 | 990696 | http://nccardinal.org | http://nccardinal.org | vhs | vhs | LOUISBURG | LOUISBURG | Thomas, Percy & the Drag |
| 8 | 980031 | 1002982 | http://nccardinal.org | http://nccardinal.org | vhs | vhs | LOUISBURG | LOUISBURG | Make Someone Happy & c |
| 9 | 1367393 | 1365041 | http://nccardinal.org | http://nccardinal.org | dvd | dvd | MOCKSVILLE | MOCKSVILLE | John Wayne !! John Wayn |
| 10 | 1929111 | 9108539 | http://nccardinal.org | http://nccardinal.org | dvd | dvd | FARMVILLE_MAIN | BENSON | Investor education @ your |
| 11 | 10670505 | 11977904 | http://nccardinal.org | http://nccardinal.org | dvd | dvd | POLK_COL | RUTHERFORD_MAIL | The lion in winter [videorec |
| 12 | 10800128 | 12033268 | http://nccardinal.org | http://nccardinal.org | dvd | dvd | POLK_COL | HAYNES,RUTHERFC | Origin of awesome !! Team |
| 13 | 10805821 | 12036080 | http://nccardinal.org | http://nccardinal.org | dvd | dvd | POLK_COL | MOUNTAINS | Masterpiece classic !! Mas |
| 14 | 11399023 | 11399227 | http://nccardinal.org | http://nccardinal.org | dvd | dvd | BRASWELL_MAIN | BRASWELL_MAIN | Big lift !! Corregidor !! Corr |
| 15 | 11399023 | 11399228 | http://nccardinal.org | http://nccardinal.org | dvd | dvd | BRASWELL_MAIN | BRASWELL_MAIN | Big lift !! Corregidor !! Corr |
| 16 | 11399023 | 11399229 | http://nccardinal.org | http://nccardinal.org | dvd | dvd | BRASWELL_MAIN | BRASWELL_MAIN | Big lift !! Corregidor !! Corr |
| 17 | 12646673 | 12646674 | http://nccardinal.org | http://nccardinal.org | dvd | dvd | YANCEY | YANCEY | Black brigade !! Black brig |
| 18 | 12648194 | 13481039 | http://nccardinal.org | http://nccardinal.org | dvd | dvd | AVERY,MITCHELL,SPF | GRAHAM,MOSS | Martha in Lattimore |
| 19 | 12697969 | 12702764 | http://nccardinal.org | http://nccardinal.org | dvd | dvd | SPRUCE_PINE | SPRUCE_PINE | Ivanhoe |
| 20 | 12697972 | 12702266 | http://nccardinal.org | http://nccardinal.org | dvd | dvd | SPRUCE_PINE | SPRUCE_PINE | Westward Ho! |
| 21 | 12698206 | 12702759 | http://nccardinal.org | http://nccardinal.org | dvd | dvd | SPRUCE_PINE | SPRUCE_PINE | 20,000 leagues under the |
| 22 | 12702761 | 13518566 | http://nccardinal.org | http://nccardinal.org | dvd | dvd | SPRUCE_PINE | ANDREWS | Iron Mask |
| 23 | 3005642 | 11949132 | http://nccardinal.org | http://nccardinal.org | dvd | dvd | BLADEN_MAIN,BORDI | HAYNES | Robin Hood |
| 24 | 1307300 | 9067914 | http://nccardinal.org | http://nccardinal.org | dvd | dvd | MOCKSVILLE | FOUR_OAKS,SMITH | Black Stallion |
| 25 | 1030370 | 10454324 | http://nccardinal.org | http://nccardinal.org | dvd | dvd | ASHE,FORSYTH,CEN | BLADEN_MAIN,BOOM | Black Stallion |

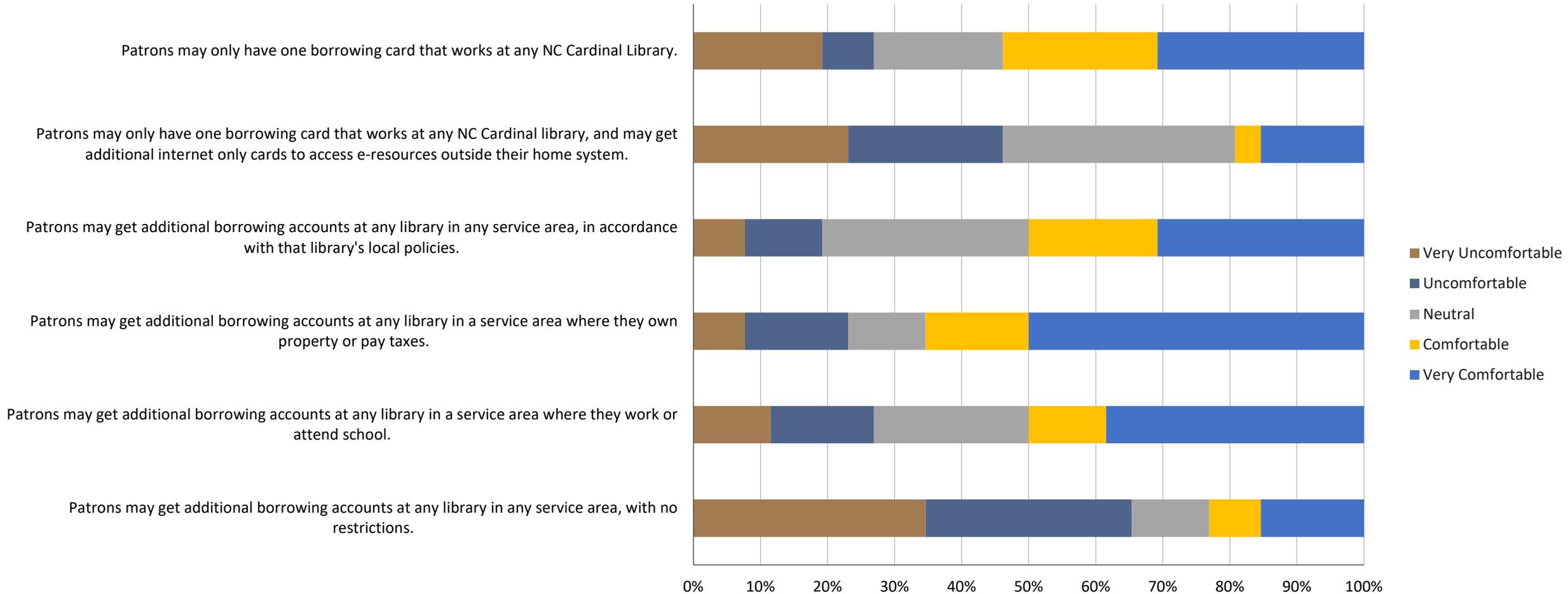
User Experience Committee 23-24

Projects for this Past Year

- Testing updates and changes for 3.11 upgrade
 - Tested changes to the password policy
 - Analysis and discussion of the multi-card policy
 - Review of Basecamp etiquette guidelines
 - Review of Resource Sharing policies
 - Helped in development of Annual Staff Survey
- Kenneth Odom - Rutherford (2023-2025)
 - Joy Cecil-Dyrkacz - Davidson (2023-2025)
 - Lisa Donaldson - Henderson County Public Library (2023-2025)
 - Deborah Wadleigh - Onslow (2023-2025)
 - Cheryl Middleton - Buncombe (2022-2024)
 - Nastassia Debnam - Perry (2022-2024)
 - Jamie Stroble - Forsyth (2022-2024)

Multi-Card Policy Survey

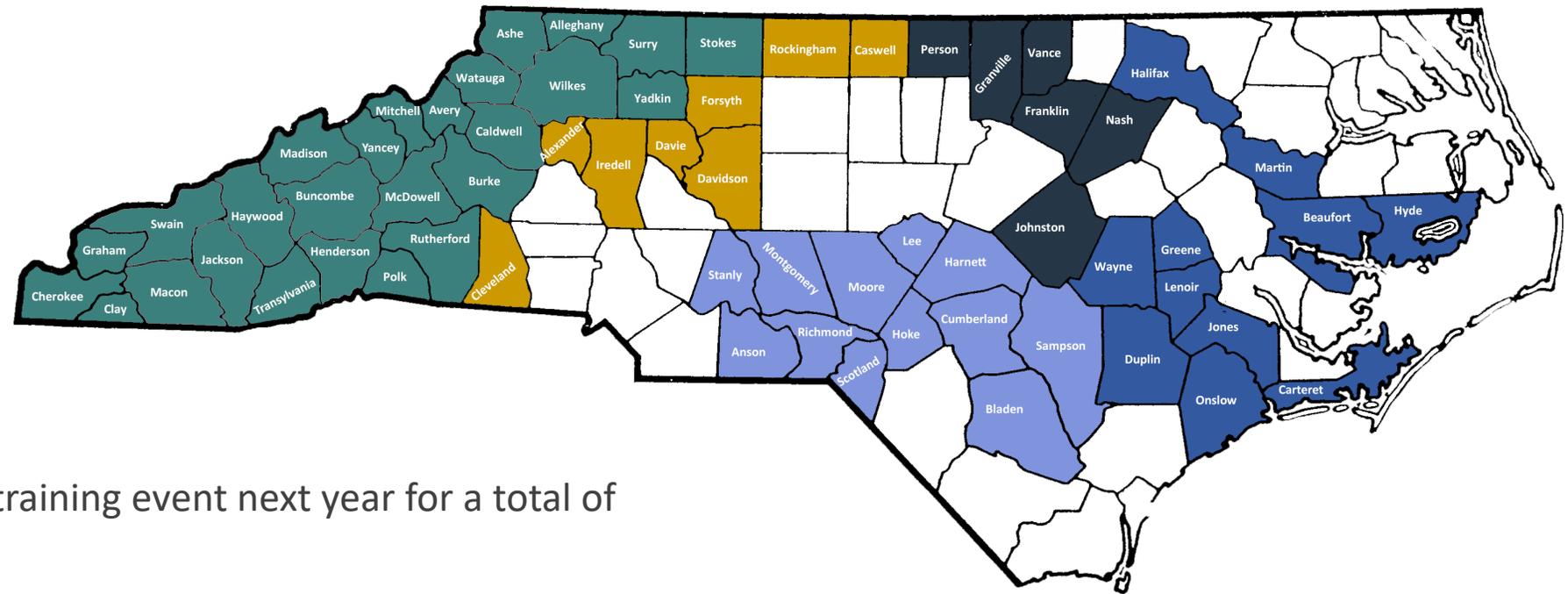
Please rate your comfort level with each of the following potential policies.



Regional Training Sessions

Hosted 5 in-person training events in 23-24 FY

- Piedmont/Triad in September
- North Central in February
- Eastern in March
- Western in April
- Sandhills in May



Adding Northwestern Regional training event next year for a total of 6 events throughout the year!

Basecamp Best Practices

1. Does your response add to the conversation? When you reply to a Basecamp thread, your response goes to a few hundred of your peers in other Cardinal libraries. That is great because it provides an opportunity to reach a lot of other people that may be able to respond or help if you have a question. But, if there is too much extra chatter, people stop paying attention.
 - Consider using Basecamp's Boost functionality on a post to add an emoji or reply that is up to 16 characters in length. Something like "Me too!", "That's great!" rather than posting a response that generates an email to everyone in the group.
 - If you get too many email notifications about Basecamp posts, consider setting up an email filter that filters messages from a sender that has (NCC) in the name to put all the Cardinal team's posts into a different folder.

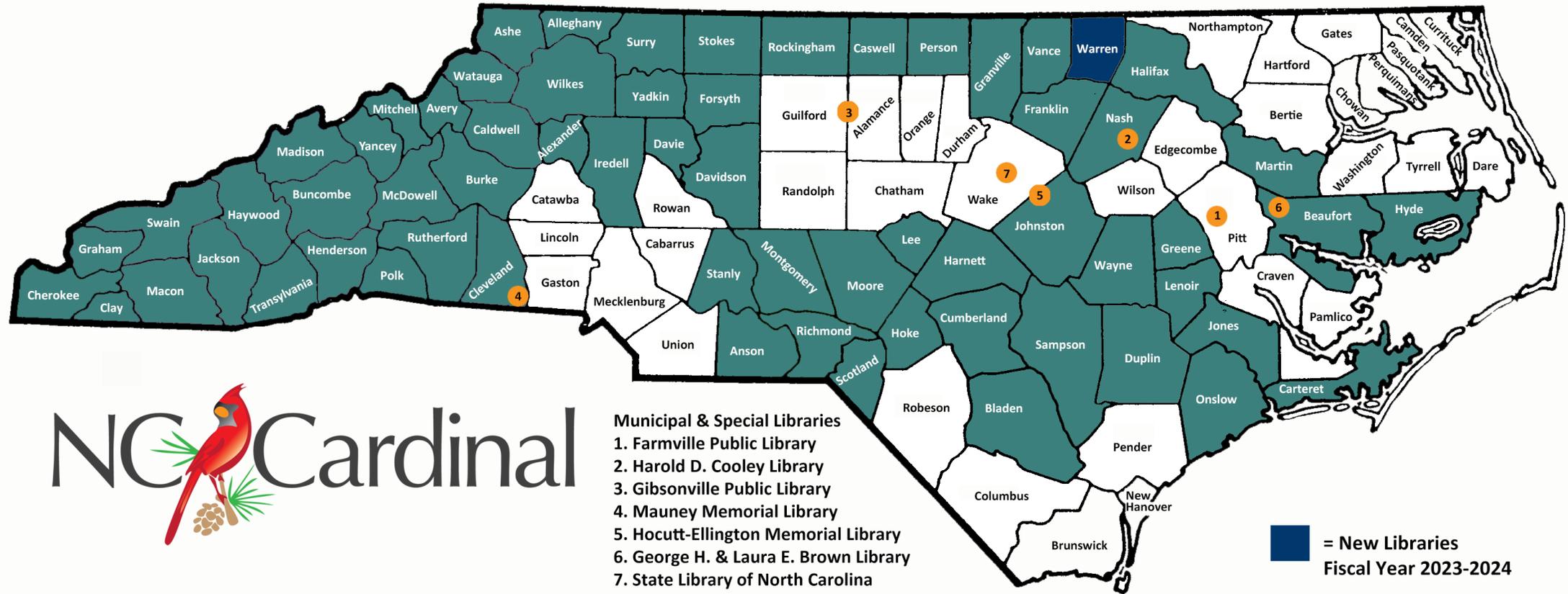
Cardinal Communication Practices and Standards

<https://nccardinalsupport.org/index.php?pg=kb.page&id=809>



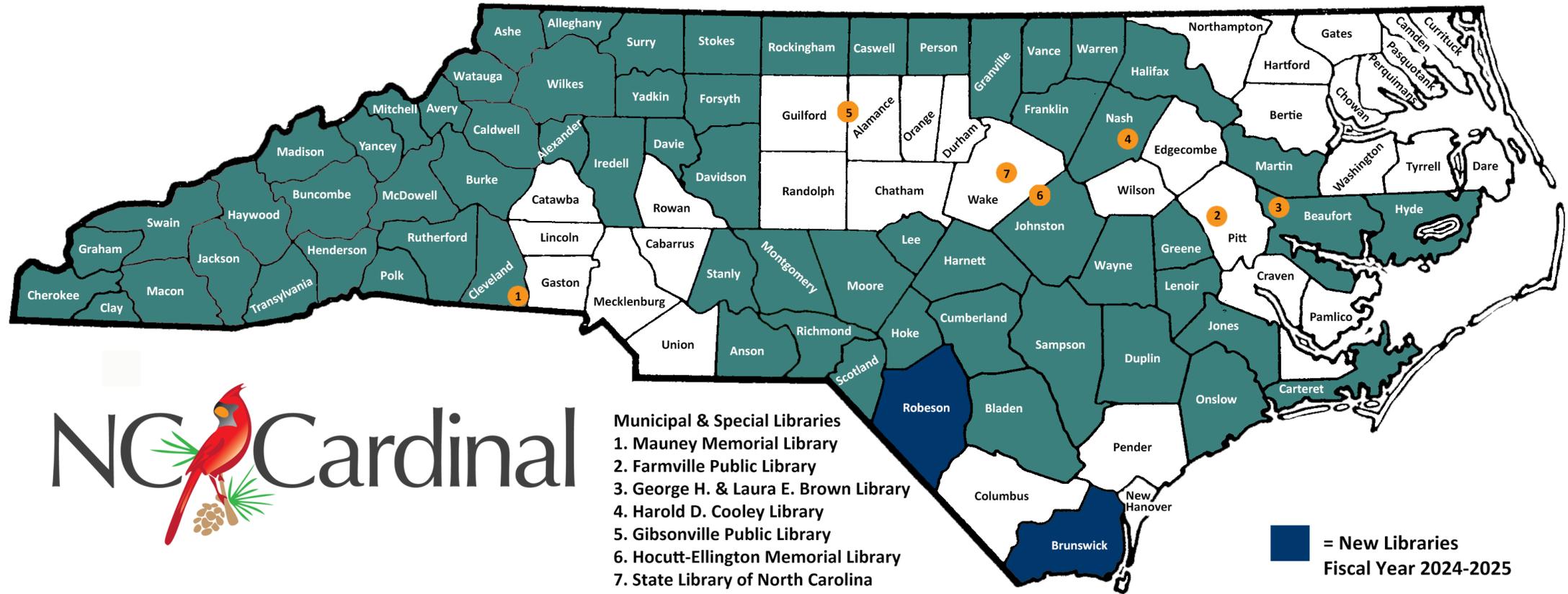
New Cardinal Libraries

Library Migrations in 23-24



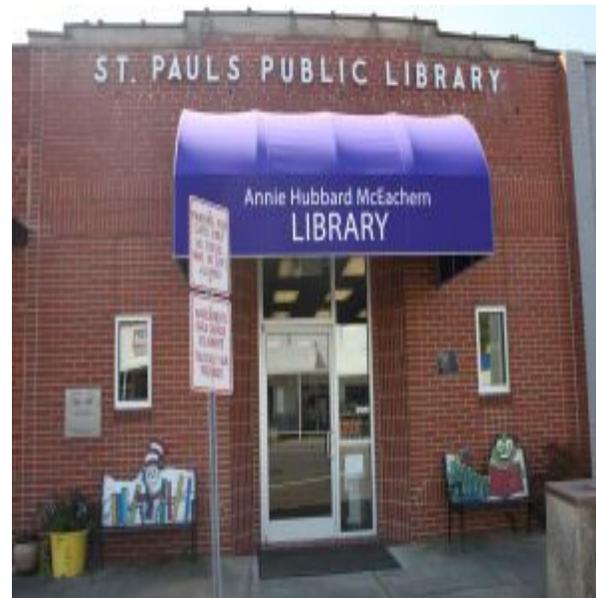
64 counties, 6 municipalities, 7 Special Libraries
225 branches

Library Migrations in 24-25



66 counties, 6 municipalities, 7 Special Libraries
233 branches

Robeson County Public Library



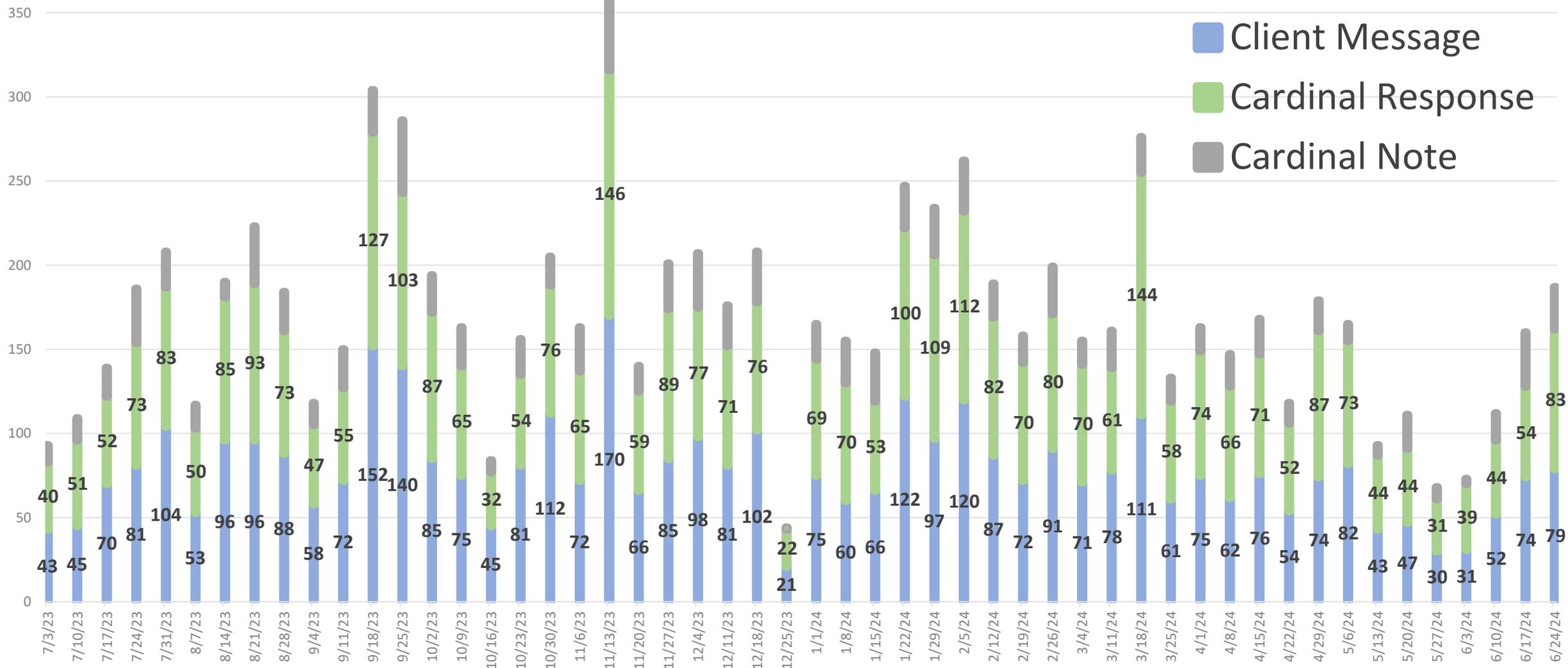
Brunswick County Public Library





Cardinal Support Activity

Cardinal Support Activity 23-24



Staff Survey



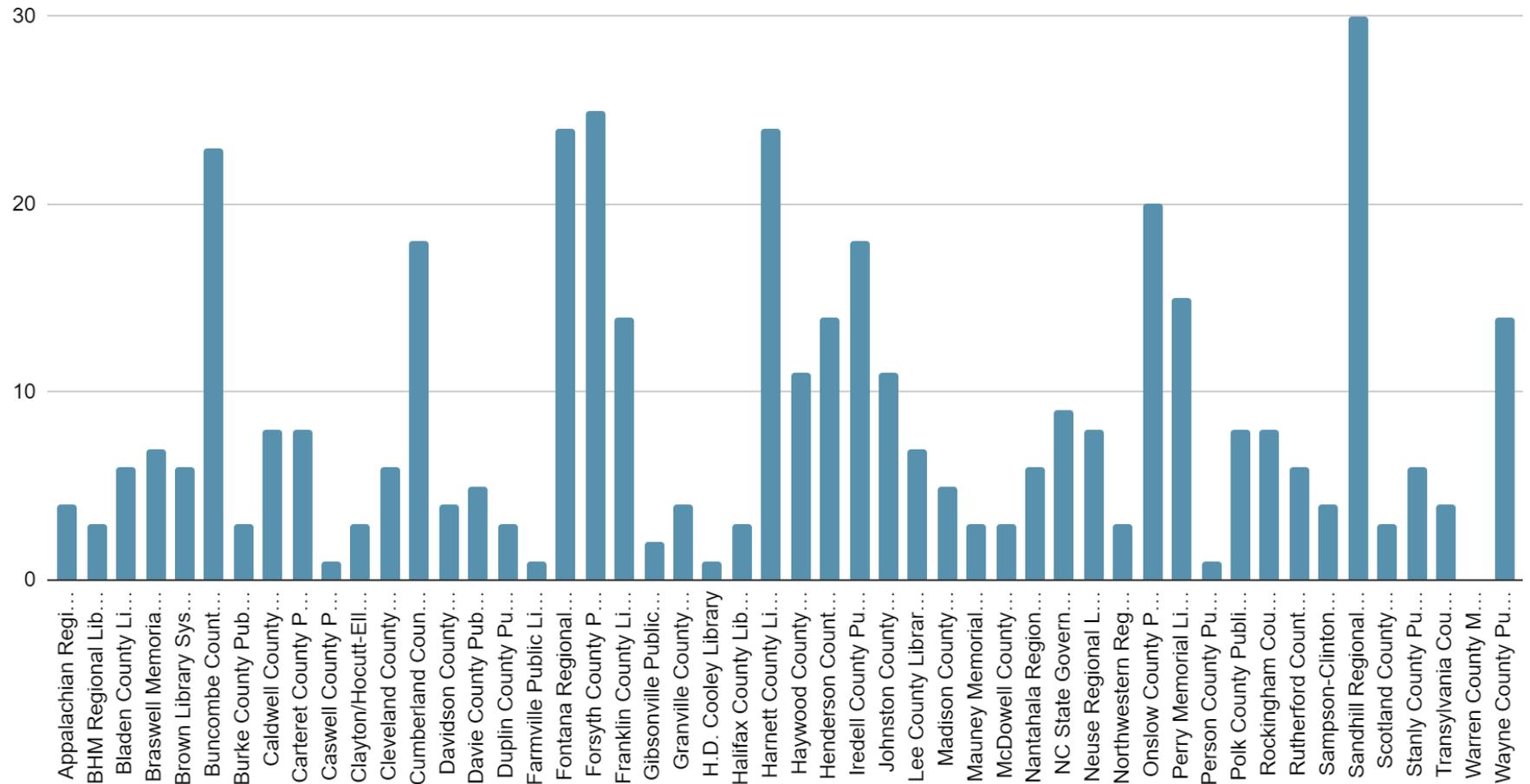
Response Analysis

**Total respondents:
428**

**3% increase over
22-23**

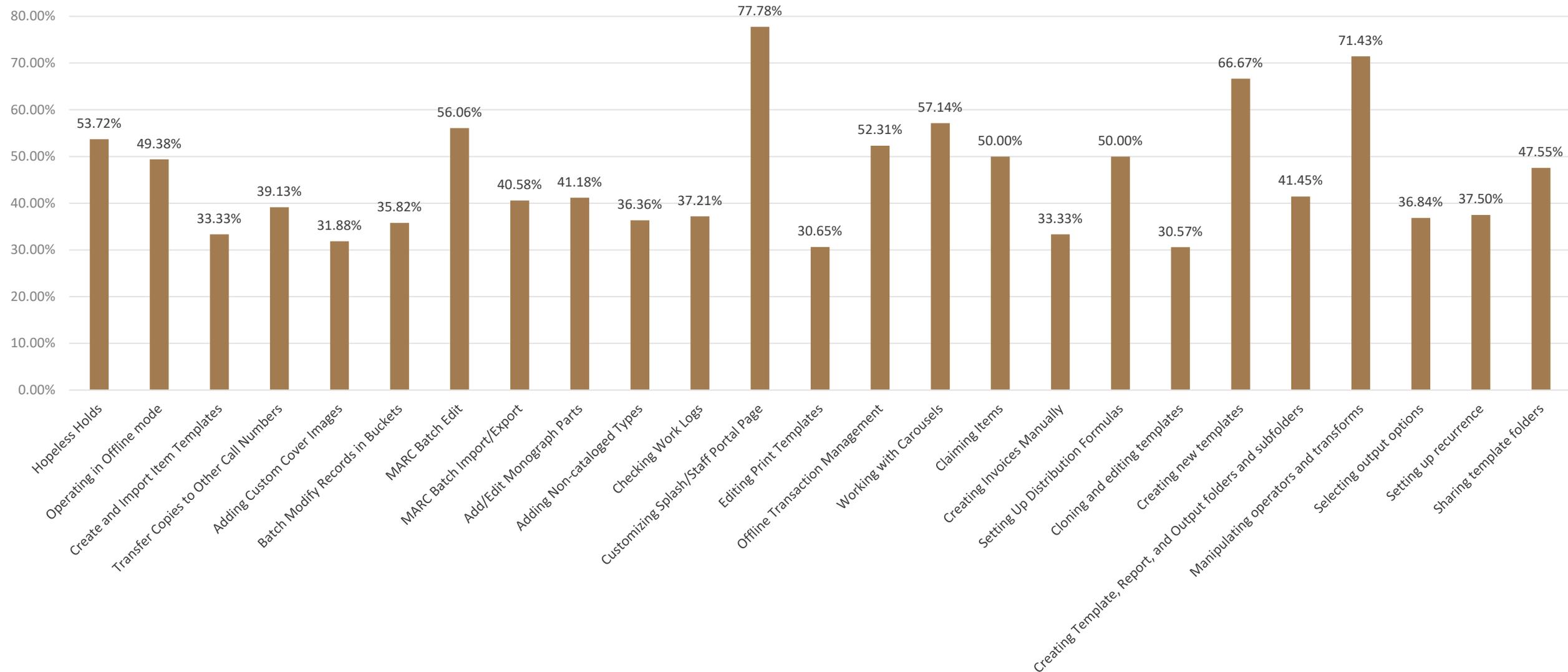
**98% of libraries
responded**

Respondent library

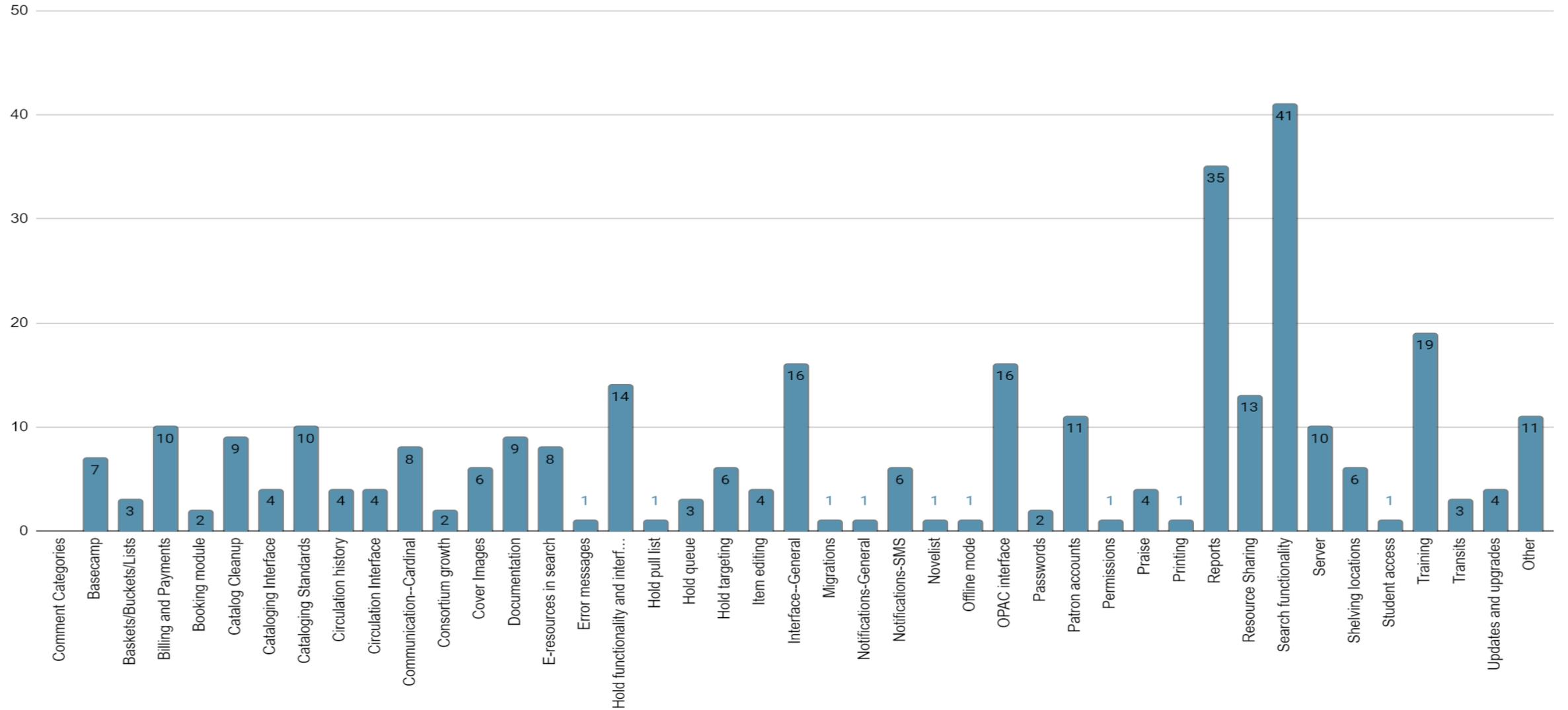


Respondent library

Comfort with Functions



Comments





Projects for the Year Ahead

Training Opportunities

More frequent, smaller topics

- Billing and Payments
- Buckets, Baskets, Lists, and Carousels
- Customizing Your Evergreen Interface
- Holds Management
- Inventory and Weeding
- Item Cataloging: Attributes & Templates
- Monograph Parts
- Offline training
- Resource Sharing
- SLAM Training
- Transferring Copies
- Merging records
- Working with records in Batch
- Acquisitions workshops
- Upgrade-related training

“About NC Cardinal”
Knowledge Book (3.5)
*Upcoming Training
Opportunities*

Cardinal "Office Hours"

Third Thursday at 12 PM

| | | |
|-----------|---------------------|----------|
| September | Circulation | Sep 19 |
| October | Patron Accounts | Oct 17 |
| November | Upgrades Questions | Nov 21 |
| December | Holds Management | Dec 19 |
| January | MARC Records | Jan 16 |
| February | Item Cataloging | Feb 20 |
| March | Bib Cataloging | March 20 |
| April | Billing and Payment | April 17 |
| May | Acquisitions | May 15 |
| June | Resource Sharing | June 19 |

Monthly Drop-in Training

All virtual drop-in trainings are held at 12 pm.

| Month | Topic | Date |
|-----------|-----------------|--------|
| August | Reports | Aug 22 |
| September | Circulation | Sep 19 |
| October | Patron Accounts | Oct 17 |

[Click to join](#) the Drop-In Training live event!

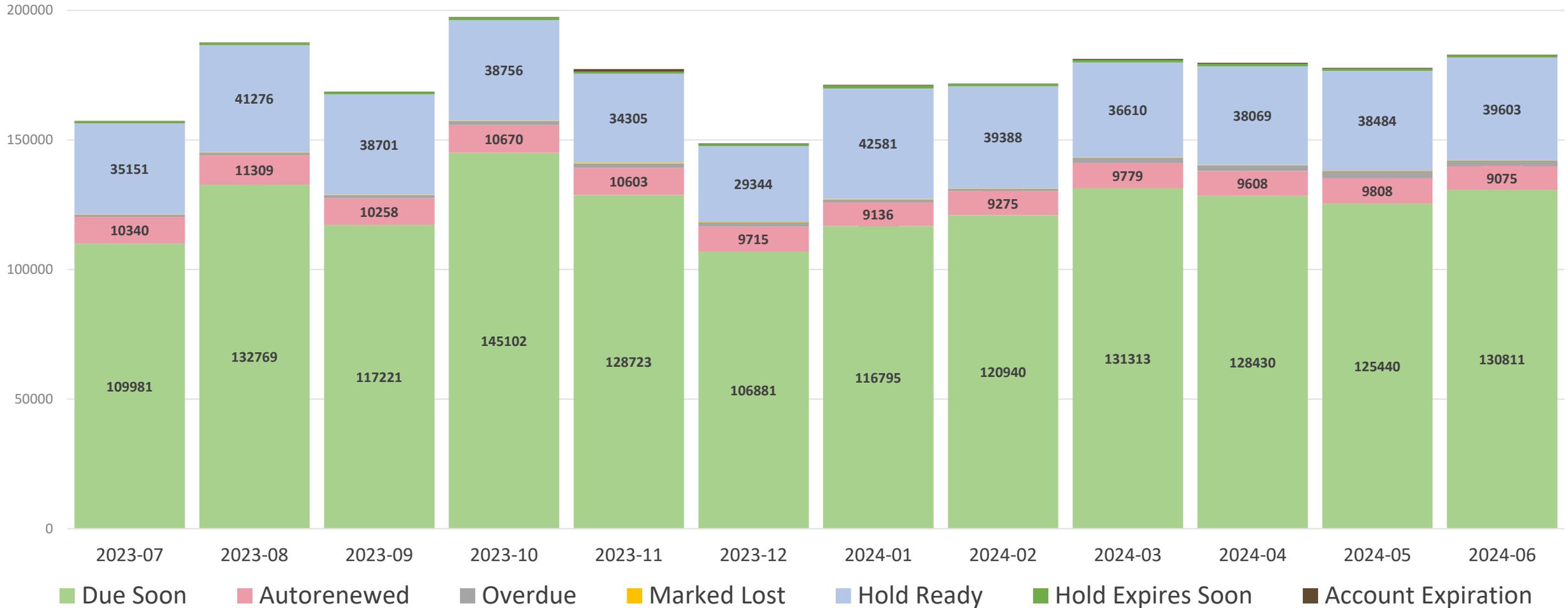
(A WebEx Meeting Room will open.)

[Additional Evergreen Training Opportunities](#)

MessageBee SMS

250000

Count of SMS Messages Sent Every Month by Type



Other Projects

- Updates to Evergreen cataloging reports (fixing “Ignore” button; adding “orphaned bibs” and “short bibs”)
- Circ/hold policy consultations
- Marcive authorities deletion/replacement process





Thoughts or Questions?